

1. Information on the Win a \$5000 Winter Wool Makeover (“Promotion”) and how to enter form part of these terms and conditions. Participation in the Promotion is deemed acceptance of these terms and conditions.
2. The promoter is Feltex Carpets, a brand of Godfrey Hirst Australia Pty Ltd ABN 58 000 849 758, 7 Factories Road, South Geelong, Victoria, 3220 (“Godfrey Hirst”).
3. Offer is only open to Australian residents who are aged 18 years or over. Directors, management, employees (and their immediate families) of Godfrey Hirst and its related bodies corporate, Godfrey Hirst or Feltex retailers or any agencies or companies associated with the promotion are ineligible.
4. Offer is only available by online entry during the period from 10am Saturday 1st July to 10pm Monday 31st July 2023 AEST (“Promotion Period”).
5. Only owner-occupied domestic residences qualify for the prize. Domestic residences are defined as homes, flats, town houses and apartments. Rental properties are not eligible for the promotion. The residence must be within Australia only.
6. **The Prize:** \$5000 towards a Feltex wool carpet makeover. The winner must select products listed on the Feltex website. The prize awarded is not redeemable for cash value or any other cash in lieu method.
7. The winner will be directed to visit a nearby Feltex stockist to obtain a quote and to be provided with installation terms and conditions.
8. If the supply and install of carpet is not needed in all rooms of house, then no exchange or balance for monetary value can be redeemed.
9. If the supply and installation of the specified area is over \$5000, the balance must be paid by the winning entrant prior to the commencement of the installation to the nominated store completing or arranging the installation.
10. Any tax liability arising as a result of accepting any prize is the responsibility of the winner.
11. Winners may waive their right to receive the prize. The Prize is non-assignable and non-transferable. No substitution will be allowed.
12. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, Feltex Carpets reserves the right, in its sole discretion to (a) disqualify an entrant, or (b) terminate the promotion, as appropriate.
13. Prize must be redeemed by Friday 1st December 2023.
14. **How to Enter**
 - Register online at www.feltex.com/winterwoolmakeover completing all details requested including your name and contact details.
 - Follow @feltexcarpets on Instagram and tag a friend in our pinned post
 - Tell us in 25 words or less “Why you want to win a \$5000 Feltex Winter Wool Makeover
15. This is a game of skill; chance plays no part in determining the winner. Each entry will be individually judged based on its literary and creative merit of the response to our invitation “why you want to win a \$5000 Feltex Winter Wool Makeover”. The judges’ decision in relation to any aspect of the competition will be final and binding on every person who enters. No correspondence will be entered into.

16. All responses will be read and judged by a judging panel at Feltex Carpets at 7 Factories Rd, South Geelong VIC 3220 on or prior to 5pm AEST Tuesday 8th August 2023 at which time the winning entry will be determined. The winner will be notified by phone call and the competition results posted on the Feltex website www.feltex.com within 1 week of the judging date. Winners will be determined on their creativity. Chance plays no part in this competition.
17. If the winner does not meet the terms and conditions, is unreachable after 7 days, or if that winner is unavailable for prize fulfilment, their prize will be awarded to an alternate winner.
18. Feltex Carpets makes no guarantee of the availability of its web services and will not be held responsible for interruption of service or any other technical failures that may interfere with your ability to submit your entry.
19. Feltex Carpets reserves the right to request that the winner provide proof of age and/or identity or proof of residency at the home in which the carpet is to be installed. Identification considered suitable for verification is at the discretion of Feltex Carpets.
20. Feltex Carpets reserves the right to announce or publish the winners' names and/or entry for publicity purposes. The winner also agrees for Feltex Carpets to contact the winner for an interview on the carpet selection process and to photograph the installed carpet for promotional and media purposes without any further reference, payment or other compensation to the entrant. In consideration for Feltex Carpets awarding a prize to a winner, the winner hereby assigns to Feltex Carpets all right, title and interest in and to all copyright in any material created pursuant to the winner's participation in any aspect of the competition ("Works"). Each winner acknowledges that Feltex Carpets is free to use the Works and to exercise its rights in relation thereto and the winner will not be entitled to any fee for such use.
21. Feltex Carpets reserves the right to verify the validity of redemptions (including by contacting the place of purchase) and the claimant (including seeking proof of a claimant's identity, age and place of residence) and to disqualify any claimant who tampers with the redemption process or who submits an entry that is not in accordance with these Terms and Conditions.
22. Certain personal information of claimants will be collected to conduct the Promotion. If the information requested is not provided, you may not be eligible to participate in the Promotion. Full information with respect to Feltex Carpets policies on handling personal information of its consumers, being individuals, is set out on its web page <https://www.feltex.com/au/privacy>, or can be obtained by contacting our head office on (03) 5225 0222. By entering the promotion, unless otherwise advised, you authorise Feltex Carpets and any of its agents or contractors to seek access to, collect and use such information or disclose that information between themselves for the purpose of administering the Promotion and the provision or performance of services relating to the Promotion and for future marketing, promotional and publicity purposes, including sending the claimant electronic messages.
23. The decision of Feltex Carpets shall be final in all matters relating to the application of any rule or other aspect of this program.
24. This promotion is in no way sponsored, endorsed or administered by, or associated with Instagram or any other social network.