

SUSTAINABILITY CASA LOLA

We are committed to the preservation and care of natural resources to give real sustainable development in all our processes, which will lead to the promotion and protection of cultural heritage, improvements in the quality of life of our employees and the inhabitants of the area. In the same way, it's our duty to the guests to offer them a healthy and comfortable environment in the physical and spiritual way. We maintain a competent and conscious team of the importance of the principles of sustainability. We assume the commitment to guarantee the protection, conservation and proper management of the diversity of Flora and Fauna.

Casa Lola is a company concerned with the environment and especially with the biodiversity of Colombia. We allow ourselves to help and unite to the conservation of it. So we ask for your collaboration in our programs of sustainability, water protection and energy saving.

WATER SAVING

- Please close sink faucets and shower every time you finish using them.
- Reuse Towels. If changes are required, leave them on the floor, otherwise they will be hung or resting on the shelves and hooks for the purpose.
- Do not use the toilet as a trash basket and check for leaks during your stay. If someone detects misuse, leaks or drips, communicate it to the maintenance person or to the reception. Every drop per second means a waste of 30 liters per day

ENERGY SAVING

- Turn off the lights and the air conditioner whenever you leave your room.
- While staying at the hotel, use only the necessary lights.
- Disconnect electronic devices when not in use.
- Disconnect any battery charger or power adapter as soon as your appliances are fully charged or disconnected from the charger.
- Do not recharge your cell phone for more than two hours, once the battery is charged the rest is waste of energy.



ETHICAL POLICY

The Hotel Casa Lola has as a social commitment to ensure the safety, wellbeing of our guests and for the protection and Prevention of commercial sexual Exploitation of children and adolescents, complying with law 1336 of 2009. According to it World Code of Ethics for tourism, tourism is considered as an activity generally associated with rest, amusement, sport, and access to culture and nature. Therefore, the Commercial Sexual exploitation of children and adolescents associated with travel and tourism negatively affects it's activities, denies its essence and violates its general objectives.

Consequently, the image of the tourist destination is severely affected, loses target in the market, tourists can expose themselves to situations of risk, and increasingly moves away from responsible tourism.

In addition, it affects the integral development of girls, children and adolescents, it causes serious physical and psychological damage, some with immediate effects and others in the short,medium or long term. In addition, sociocultural effects are presented that reduce any possibility of protection or restoration of rights to victims. That is why we all have to say NO to commercial sexual exploitation of children and adolescents.

INTERNAL DENUNCIATION ROUTE

1. If you see a suspicious case inform the reception /administration.
2. Administration shall be responsible for reporting to the relevant authorities.



**We protect
children from
sex tourism.**

