

# BWH<sup>SM</sup> | Hotels

e-Newsletter November 2023



## Best Western® wins Mid-Range title at Lifestyle + Travel Awards



Best Western® Hotels & Resorts has been honored with another major international accolade at the Lifestyle + Travel Awards 2023. In a ceremony held in the grand ballroom of InterContinental Bangkok on November 23, 2023, the company was presented with the “Mid-Range Hotel Brand Award.”

This follows Best Western’s recent honors in the Travel Weekly Readers’ Choice Awards and TTG Travel Awards 2023. We would like to thank you for your continued support!

# Development

## BWH Hotels adds two key destinations in Southern Thailand



BWH Hotels has reached a major milestone in its Thai expansion strategy, with the signing of two new hotels: **Best Western Chaweng Hotel Koh Samui** and **Best Western Plus Patcharee Hat Yai**. These two hotels mark the group's arrival in two key destinations in Southern Thailand: the idyllic island of Koh Samui and the thriving city of Hat Yai.

Nestled in the heart of Samui's liveliest tourist district, Best Western Chaweng Hotel Koh Samui features 63 rooms and suites, an indoor pool, a spa, restaurant and lounge. Chaweng Beach is just moments away and Samui International Airport can be reached in only 10 minutes. Best Western Plus Patcharee Hat Yai, will feature 210 modern rooms, a restaurant, bar and meeting rooms, just 2km from the city center, 21km from the airport, and not far from the Thai-Malaysian border. This will become the first internationally-branded midscale hotel in Hat Yai.

These two new hotels join BWH Hotels expanding portfolio in Thailand, which currently comprises 19 operating properties under nine distinct brands, with many more in the pipeline.

# Development

## BW Premier Collection® sails into Quy Nhon, Vietnam



BWH Hotels has announced the signing of **The Sailing Quy Nhon, BW Premier Collection by Best Western**, a stunning new high-rise hotel that will introduce the brand's elevated standards of international hospitality to Vietnam's central coast.

Perfectly positioned in the heart of Quy Nhon, a vibrant seafront city in Binh Dinh province, this upscale hotel will comprise of a new mixed-use development overlooking the ocean. Situated just moments from the beach, it is set to become one of the most prestigious places to stay in this emerging destination.

The Sailing Quy Nhon, BW Premier Collection joins BWH Hotels expanding portfolio of hotels and resorts in Vietnam, which currently comprises five operating properties under high-end brands such as Best Western Premier® and WorldHotels™ Elite.

# Sales and Marketing

## BWH Hotels exhibits at ITB Asia



ITB Asia, the region's leading travel trade show, was a resounding success for BWH Hotels! Our booth at Marina Bay Sands, Singapore, buzzed with activity as the buyers and industry colleagues connected with our Regional Team. Engaging discussions and boundless opportunities made the event truly exciting. Thank you to everyone who contributed to this success. We are already looking forward to ITB Asia 2024!



At ITB Asia, Olivier Berrivin, our Vice President International Operations - APAC, was given the opportunity to shine a light on BWH Hotels's commitment to sustainability. The insightful panel discussion was an opportunity to share best practices with other industry executives, and update the media on our latest initiatives.

# Sales and Marketing

## BWH Hotels meets top media at IMM Asia 2023



BWH Hotels attended IMM Asia 2023 in Singapore, a media event that puts travel companies face-to-face with international journalists. Organized by TravMedia, this immersive event gave our team the chance to share our latest news and developments.

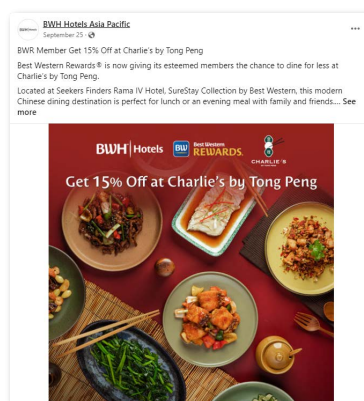
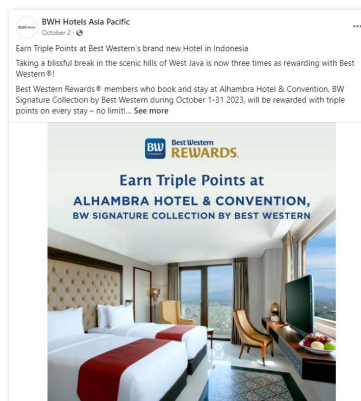
Over the course of two days, BWH Hotels had more than 20 appointments and met with over 100 journalists from around the globe!

## Showcase your hotel on social media!

We are excited to invite you to showcase your hotel on our social media platform! Simply share your latest news, offers and images with Khun Dear, our Senior Regional Digital Marketing Manager - Asia ([nantaporn.waisayakul@bwh.com](mailto:nantaporn.waisayakul@bwh.com)), and your hotel could be promoted to more than 300,000 social media followers!

This is a great opportunity to gain exposure and highlight what makes your property unique.

We look forward to receiving your submissions!

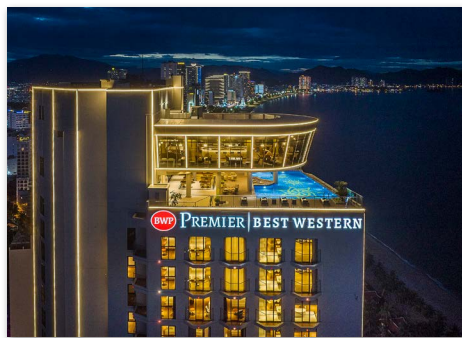


# Sales and Marketing

## Best Western Premier Marvella Nha Trang hosts media fam trip



BWH Hotels recently welcomed a group of top journalists and bloggers to Vietnam, to experience the newly-opened Best Western Premier Marvella Nha Trang. The media delegates, who represented magazines, newspapers, websites and blogs, were able to explore the exceptional facilities at this impressive upscale hotel, including its sea-facing rooms and spectacular rooftop venues. They were also able to discover many of the attractions in Nha Trang, the popular tourist hub on Vietnam's south-central coast.



**Stay in touch with BWH Hotels APAC on social media!**



Facebook

[www.facebook.com/BWHHotelsAPAC](http://www.facebook.com/BWHHotelsAPAC)



Instagram

[www.instagram.com/BWHHotelsAPAC](http://www.instagram.com/BWHHotelsAPAC)



LinkedIn

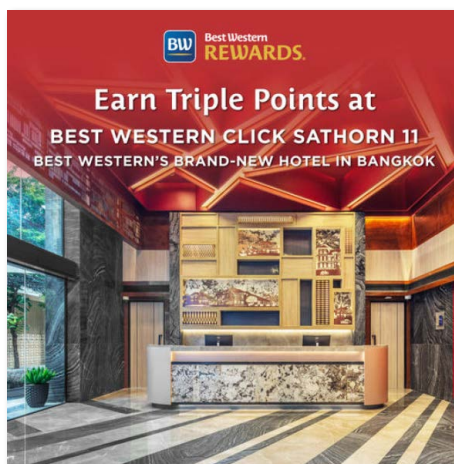
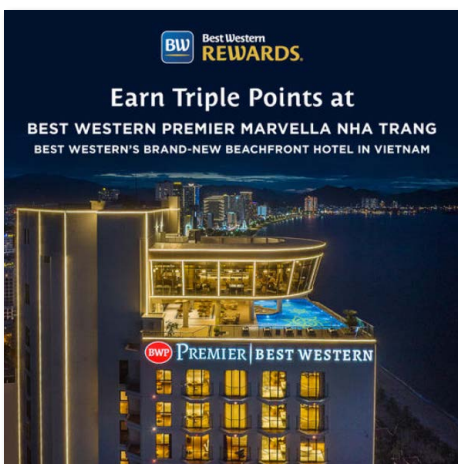
[www.linkedin.com/company/bwh-hotels-apac](http://www.linkedin.com/company/bwh-hotels-apac)

# Best Western Rewards®

## Triple points campaigns attract guests to new hotels

A series of triple points campaigns have been launched at three of our newly-opened hotels in Thailand, Vietnam, and the Philippines, to incentivize our Best Western Rewards® members to experience these outstanding new properties.

Guests are invited to stay and earn triple BWR® points at **Best Western Premier Marvella Nha Trang**, **Best Western Click Sathorn 11, Bangkok**, and **SureStay Plus by Best Western Cebu City**.



## #RewardswithBWH drives eyes to Palawan



**Best Western Plus The Ivywall Hotel**, our stylish midscale property on the exotic Philippine island of Palawan, has seen an upswing in social media interest following the launch of a #RewardswithBWH campaign on Facebook and Instagram!

From November 1-10, our fans and followers were invited to answer three simple questions about the hotel and destination, for the chance to win a two-night stay at the hotel, including breakfast.

If you would like to feature on our social media platforms and extend complimentary room nights at your hotel, please contact Khun Dear, our Senior Regional Digital Marketing Manager - Asia ([nantaporn.waisayakul@bwh.com](mailto:nantaporn.waisayakul@bwh.com))



# Best Western Rewards®

## Congratulations to our top performers!

We're delighted to announce the Top 3 GMs/HMs with the highest percentage of qualified enrollments for October 2023. Congratulations!

Top 3 GMs in October



Also, we are very pleased to announce the Top 3 associates for October 2023. Congratulations!



# Operations

## Check out the latest content scores for October!

We are thrilled to announce our updated content scores for October 2023, with an impressive overall score of 95.8% – up 0.1% compared to the previous month.

In October, six hotels maintained perfect 100% content scores: **Best Western Plus Wanda Grand Hotel, Vīb Best Western Sanam Pao, Seekers Finders Rama IV Hotel, SureStay Collection by Best Western, and Best Western Patong Beach** in Thailand, as well as **Best Western Premier Panbil** and **Best Western Senayan** in Indonesia.

Three hotels also achieved full content scores during the month: **Best Western Kuta Villa** and **Best Western Kamala Jimbaran** in Indonesia and **Best Western Premier Sonasea Villas Phu Quoc** in Vietnam. Congratulations to everyone involved!

However, there was a slight dip in the score for **Best Western Premier Bangtao Beach Resort & Spa, SureStay Plus by Best Western Sukhumvit 2, and Best Western Ratchada Hotel** in Thailand, and **Best Western Premier Sonasea Phu Quoc** in Vietnam which slipped to 99.8% this month. We look forward to seeing a return to perfect scores in the upcoming months!

Please find our top performers for October 2023 listed below:

### Top Performing Hotels

#### Highest Overall Content Score

1. Best Western Plus Wanda Grand Hotel	100.0%
2. Seekers Finders Rama IV Hotel, SureStay Collection by Best Western	100.0%
3. Vīb Best Western Sanam Pao	100.0%
4. Best Western Patong Beach	100.0%
5. Best Western Premier Panbil	100.0%
6. Best Western Senayan	100.0%
7. Best Western Kuta Villa	100.0%
8. Best Western Kamala Jimbaran	100.0%
9. Best Western Premier Sonasea Villas Phu Quoc	100.0%

### Japan Hotels

#### Highest Overall Content Score

1. Best Western Osaka Shinsaibashi	99.3%
2. Best Western Okinawa Onna Beach	95.5%
3. Best Western Fino Akasaka	95.3%
4. Best Western Hotel Fino Tokyo Akihabara	95.3%

### Indonesia Hotels

#### Highest Overall Content Score

1. Best Western Premier The Hive	99.8%
2. Best Western Premier Agung Resort	99.3%
3. Best Western The Lagoon Hotel	98.8%
3. Best Western Resort Kuta	98.8%

### Hotels in Other Countries

#### Highest Overall Content Score

1. Best Western Premier Sonasea Phu Quoc	99.8%
2. SureStay Plus by Best Western Cebu City	99.0%
3. Best Western Premier Marvella Nha Trang	98.3%
4. Best Western i-City Shah Alam	98.0%

Thank you very much for all your hard work. We look forward to celebrating another successful month in November!

# Operations

## Enhance your hotel kitchen with induction cooking



Induction cooking is a great option for commercial kitchens and offers multiple benefits for hotels. This process uses magnetic fields, rather than an open flame or a heated surface like a traditional gas or electric stove, which makes it faster, safer, more precise and easier to clean. With a smooth surface, these cooktops are also sleek and modern, making the kitchen look very stylish.

More importantly, induction cooking is eco-friendly as it does not produce any emissions. So, while induction cooktops may incur a larger initial investment (including special pots and pans with a magnetic bottom layer), they will offer long-term energy and cost savings.

# HR & Training

## 2023 BWH Hotels - Asia Training Rollout Plan

With only one month to go until the end of the year, this is your last chance to book our training courses for 2023. So, don't miss the chance to help your team create outstanding guest experiences that reflect our caring culture. We strongly encourage hotels to provide this training to all their team members.

2023 BWH Hotels - Asia training course options:

- Because We Care
- Character Traits of I Care People
- Best Western I Care: Enhancing Guest Experience
- Best Western I Care Every Guest Every Time
- Best Western I Care From the Heart

Period: January - December 2023

To discuss convenient dates and times for your training, please contact BWH Hotels - HR & Training. This will be on a first come first served basis. We look forward to continuing our learning journey together!

### 2023 Onsite Training Course Completed: 'Character Traits of I Care People'



Best Western Chatuchak, Thailand  
October 18, 2023



Seekers Finders Rama IV Hotel,  
SureStay Collection by Best Western, Thailand  
November 3, 2023



Best Western Plus Carapace Hotel Hua Hin, Thailand  
November 6, 2023

# HR & Training

## 2023 Online Training Course Completed: 'I Care Every Guest Every Time'



The Sanctuary Resort Pattaya,  
BW Signature Collection, Thailand  
October 26-27, 2023



Best Western Chatuchak, Thailand  
November 2, 2023

## 2023 Onsite Training Course Completed: 'Train the Trainer' for Supervisors & Managers



Best Western Sukhumvit 20, Thailand  
October 30-31, 2023



Tawa Ravadee Resort Prachinburi,  
Worldhotels Distinctive Thailand  
November 13-14, 2023

## 2023 Online Training Course Completed: 'I Care: Enhancing Guest Experience'



Tawa Ravadee Resort Prachinburi,  
Worldhotels Distinctive, Thailand  
November 15-16, 2023

## 2023 Onsite Training Course Completed: 'Effective Coaching Skills'



Best Western Plus Carapace Hotel Hua Hin,  
Thailand  
November 8, 2023

# HR & Training

## 2023 Onsite Training Course Completed: 'Effective Performance Appraisal'



SureStay Plus by Best Western  
Sukhumvit 2, Thailand  
October 19, 2023



The Sanctuary Resort Pattaya,  
BW Signature Collection, Thailand  
October 24, 2023



Best Western Sukhumvit 20, Thailand  
November 10, 2023

## 2023 Onsite Training Course Completed: 'Effective Interviewing Skills'



The Sanctuary Resort Pattaya,  
BW Signature Collection, Thailand  
October 25, 2023



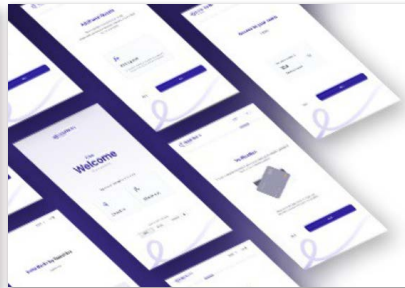
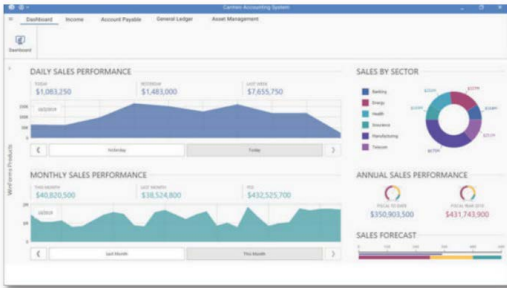
Best Western Sukhumvit 20, Thailand  
November 1, 2023



Best Western Plus Carapace Hotel Hua Hin, Thailand  
November 7, 2023

# Admin and Procurement

## Three more companies join BWH Hotels supplier network



BWH Hotels is proud to announce the newest members of our esteemed partner network - **Carmen Software, Guestline** and **Hunter Amenities**.

This partnership is a testament to our unwavering commitment to delivering exceptional products and services to our hotel members. After a thorough selection process, Carmen Software, Hunter Amenities and, additionally, for over a decade, Guestline and BW have forged an unstoppable partnership, emerging as premier choices to join our endorsed vendors. Their commitment to excellence, innovation, and customer satisfaction aligns seamlessly with the values we uphold at BWH Hotels.

For more information about this exciting collaboration, please click

Carmen Software: <https://www.carmensoftware.com>

Guestline: <https://www.guestline.com>

Hunter Amenities: <https://www.hunteramenities.com.au>



Ms. Lek B. Nathakul  
Managing Director, Founder  
Mobile: +66 99 289 6519  
Email: [lek@carmensoftware.com](mailto:lek@carmensoftware.com)



### Dashboard

Mobile accessible dashboards provide live data statistics to assist in better business decisions.



### API Ready

Freely choose the third-party technology solutions for your business. All data that meaningful for accounting can be extracted and imported while respecting business logic rules via the API.



### Data Analytics

Up to 20 analytic dimensions per transaction, permitting a better view of the business and providing powerful analytics on transactions and accounts.



Mr. Stephane Paradis  
Managing Director & SVP Global Partners and Aliances  
Mobile: +66 61 401 8587  
Email: [stephane@carmensoftware.com](mailto:stephane@carmensoftware.com)



### Excel Integration

Connect with your MS Excel spreadsheets for improved and flexible reporting, and eliminate duplication or errors from manual data entry.



### SaaS Cloud Software

Cloud Accounting software that is easy to use. Cost-effective, provides easier accessibility and a higher return on investment.



### PMS Integration

Fully Integrated with Property Management System, transforming data to accounting transactions including key statistical data.

# Admin and Procurement



Mr. Matthew Emptage  
Regional Director - APAC  
Email: [Matthew.emptage@guestline.com](mailto:Matthew.emptage@guestline.com)

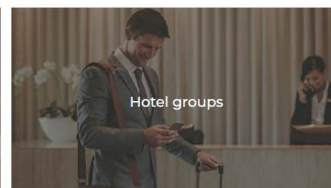


## It's about time

We believe that time is your most precious resource and that it's better spent delighting guests rather than managing the hotel's operations. That's why everything we do - Property Management System, Channel Manager, Website, EPOS, Payment Solution, Booking Engine - is designed to make *more GuestTime*.



Ms. Katie Stevens  
Head of Customer Success - APAC  
Email: [Katie.stevens@guestline.com](mailto:Katie.stevens@guestline.com)



[View all markets](#)

At Guestline we believe in substance and results over superficial style...

10 hrs

Every 10 working hours a new hotel goes live

98%

Retention rate with clients

30 yrs

Delivering proven returns on investment



Ms. Tharin Sethi  
Regional Partner - Guestline  
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Michael Matulick  
Managing Director - APAC  
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## ABOUT US

Since 1981 Hunter Amenities continues to be a trusted partner throughout the world servicing customers in over 100 countries and delivering a truly global solution for the hotel and travel industry. We have pioneered a remarkable array of distinctive hotel amenities and personal care products.

Hunter Amenities has over 10 manufacturing facilities globally and manufactures product for more than 45 top bath and body retail brands worldwide.



## BWH Hotels continually gains prominent media coverage

BWH Hotels and its properties continued to achieve strong coverage in the trade and consumer media this month. Below are some of the recent media coverage we received:

**THE NEXT DESTINATION**  
Travel by Hibaka P.



### KASHIMA, JAPAN

Only a short ride from Nara International Airport, **Kashima Shrine** – the oldest and largest Shinto shrine in the southern Kansai region of Japan – awaits to impress each and every visitor with its sacredness and historical atmosphere. It lies within an old and revered forest that spans 320,000 acres, 1.5 miles out south of Sayo Daimi and acts as the lungs of the town. Upon arrival at the 1.5-acre old wooden torii tower gates that is the shrine's entrance, visitors will appreciate the contrast of its red color with the green surroundings and deeply sense the four centuries of humanity that have passed through forests its contribution. To one of the three 'great tower gates of Japan', the other two are located in the region of Kyushu.

Several steps inside the shrine site the shrine that was built during the Edo period by the Takayanagi Shingon, who dedicated it to Takemikazuchi-no-Okami, one of the patron deities of martial arts. The Honden (main shrine), Hiden (inner hall) as well as...

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Ribbon are each listed as national 'Important Cultural Property' of Japan. At the foot of the forest lies Okunoyama, the ancient main sanctuary which continues to stand with serenity and hygiene for those who pass by.

A short stroll from Okunoyama you'll find **Higashiyama**, a restaurant where I highly recommend you to reward yourself with a meal. A table that has been heavily marked using natural water from the nearby mountain, and recharge your battery.

The magnificent **Kashima Soccer Stadium**, built in 1993 and home for the J-League Kashima Antlers, was one of the stadiums used for the FIFA World Cup 2002. It contains 40,000 seats and the football pitch can accommodate another 20,000 people. The Kashima Soccer Stadium is the only football stadium in Japan that offers a proper stadium tour and museum. Besides being home for the Kashima Antlers, it has the additional role as the official gathering place in times of emergencies such as an earthquake, as it can fit most of Kashima's population of 66,000.

Let's not just have dinner at **Tempo Tempura**! not really, dinner by **Tempo Tempura** is a restaurant where I highly recommend you to reward yourself with a meal. A table that has been heavily marked using natural water from the nearby mountain, and recharge your battery.

Start planning your next trip to discover more about BWH Hotels in Asia  
bwh.com | WorldHotels | BWHHotelsAPAC




### Inspiring Travel Through Unique Experiences

BWH Hotels is a leading, global hospitality enterprise comprised of three hotel companies, including WorldHotels™, Best Western® Hotels & Resorts and SureStay® Hotels.

The global enterprise boasts approximately 4,300 hotels in over 100 countries and territories worldwide. With 19 brands across every chain scale segment, from economy to luxury, BWH Hotels suits the needs of developers and guests in every market.

**WORLDHOTELS** **BW | Best Western** **SureStay**




#### BWH Hotels

ASPIRATIONAL | COLLECTION | BOUTIQUE

LUXURY | ELITE | CRAFTED | DISCOVERY | PREMIER | PREMIUM | VALUE | EXTENDED STAY

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**COME SEE US WITH ME**



### FABULOUS FAMILY RETREAT

Located in the heart of the city of Hua Hin, the Best Western Plus Carescape Hotel Hua Hin has a mere 100 steps from the beach and a short 15-minute drive to Hua Hin, making it an ideal location for families seeking a getaway with their small children and four-legged furry friends.

**SETTING THE SCENE**  
Relax in the tropical paradise of Hua Hin, just 120 minutes south of the city. The Best Western Plus Carescape Hotel Hua Hin has a mere 100 steps from the beach and a short 15-minute drive to Hua Hin, making it an ideal location for families seeking a getaway with their small children and four-legged furry friends.

**GETTING COMFORTABLE**  
The hotel's 100 guest rooms are designed to offer a relaxing and comfortable stay. Each room features a queen bed, a private bathroom, and a complimentary breakfast. The hotel also offers a variety of amenities, including a swimming pool, a fitness center, and a spa.

**DINING OFFERS**  
The hotel's dining options include a restaurant, a bar, and a lounge. The restaurant offers a variety of dishes, including local and international cuisine. The bar and lounge offer a relaxing atmosphere for guests to enjoy drinks and socialize.

**ONE OR TWO QUEERLES**  
If you're looking for a relaxing getaway, the Best Western Plus Carescape Hotel Hua Hin is the perfect choice. The hotel offers a variety of amenities, including a swimming pool, a fitness center, and a spa. The hotel is also located in a beautiful area, making it an ideal location for a family retreat.

Start planning your next trip to discover more about BWH Hotels in Asia  
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### ALL-DAY DINING IN HUA HIN

Biscaya Restaurant can be found inside the Best Western Plus Carescape Hotel Hua Hin, and is a very popular dining destination especially with families and groups seeking superior international dishes at any time of the day.

The restaurant's menu features a variety of dishes, including local and international cuisine. The restaurant is also located in a beautiful area, making it an ideal location for a family retreat.

**WHY YOU RETURN**  
If you're looking for a relaxing getaway, the Best Western Plus Carescape Hotel Hua Hin is the perfect choice. The hotel offers a variety of amenities, including a swimming pool, a fitness center, and a spa. The hotel is also located in a beautiful area, making it an ideal location for a family retreat.

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# In the News

STAY CANADIAN HOTEL INTELLIGENCE MAGAZINE NEWS INTELLIGENCE

NEWS

## BWH Hotels continues global expansion

BWH Hotels has continued expansive growth of its 19 distinctive brands throughout the third quarter.



October 19th, 2023

From luxury to premium economy accommodations, the brand added new properties to its global portfolio throughout key markets in Asia, Europe, North America and South America. Travellers can enjoy the increased presence of BWH Hotels properties in Brazil, Chile, Ecuador, France, Indonesia, the Philippines, Thailand, the US, and Vietnam.

"We are delighted to offer even more accommodations for travellers to choose from as they prepare for upcoming fall travel," says Larry Cuculic, president and chief executive officer, BWH Hotels. "We continue to strategically grow our global presence, thoughtfully adding ideal properties in key locations throughout the world. Our new properties serve every type of traveller, from road trippers to world adventurers—the range of BWH Hotels' properties is endless."

Select properties joining the portfolio include:

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NEWS DESTINATIONS YOUR STORIES TRAVEL DEALS TRENDS OPINION

Home NEWS HOTELS BWH expands portfolio

## BWH expands portfolio

By TTR WEEKLY - November 16, 2023

BANGKOK, 10 November 2023: BWH Hotels continues the expansion of its 19 brands during the third quarter of 2023.

The brand added new properties to its portfolio throughout key markets in Asia, Europe, North America and South America within the luxury to premium economy accommodation sectors.

Travellers can enjoy the increased presence of BWH Hotels properties in Brazil, Chile, Ecuador, France, Indonesia, the Philippines, Thailand, the US and Vietnam.

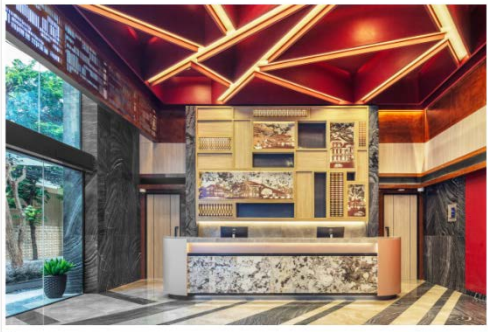
"We are delighted to offer even more accommodations for travellers," said BWH Hotels president and chief executive officer Larry Cuculic. "We continue strategically growing our global presence, thoughtfully adding ideal properties in key locations worldwide. Our new properties serve every type of traveller, from road trippers to world adventurers."

**Asia properties joining the portfolio**

- Alhambra Hotel & Convention, BW Signature Collection (Tasikmalaya, Indonesia)
- Best Western Plus Metro Clark (Angeles City, Philippines)
- Best Western Premier Marvella Nha Trang (Nha Trang, Vietnam)
- SureStay Plus Hotel by Best Western Cebu City (Cebu City, Philippines)
- The Sanctuary Resort Pattaya, BW Signature Collection (Pattaya, Thailand)
- Villa Fontaine Grand Haneda Airport, WorldHotels Distinctive (Tokyo, Japan)

PUNCH MEDIA DIGITAL

NEWS OPINION FEATURE REVIEWS PEOPLE HOLISTIC LIVING ABOUT US



Luxury To Premium Economy

BWH Hotels, one of the world's leading hotel companies, is continuing its expansive growth across its 19 distinctive brands throughout the third quarter. From luxury to premium economy accommodations, the brand added new properties to its global portfolio throughout key markets in Asia, Europe, North America and South America.

This continued expansion means that travellers can now enjoy an increased presence of BWH Hotels properties in key business and tourist markets in Brazil, Chile, Ecuador, France, Indonesia, the Philippines, Thailand, the US and Vietnam.

TRAVEL COMMUNICATION

HOSPITALITY AVIATION DESTINATIONS TOURS EVENTS PEOPLE

Home Hospitality Hotel & Accommodation BWH Hotels Brings BW Signature Collection to Indonesia

## BWH Hotels Brings BW Signature Collection to Indonesia



Kampung Naga, Indonesia, November 9, 2023 / TRAVELINDEX / BWH Hotels has expanded its portfolio in Indonesia with the launch of **Alhambra Hotel & Convention, BW Signature Collection**, which puts guests in the heart of West Java's Mount Galunggung tourist area – famed for its spectacular natural scenery, hot springs and Sundanese cultural heritage.

Nestled between the city of Tasikmalaya and the authentic village of Kampung Naga, this contemporary hotel is surrounded by rolling green landscapes and dramatic volcanic peaks. Within this stunning setting, visitors can unwind and enjoy immersive leisure breaks or stage outstanding out-of-town events, including weddings. Just three hours' drive from Bandung, this enchanting destination is also accessible by air via **Winiadnata Airport**.

A selection of 116 modern rooms and suites feature stylish interiors, comfortable king or twin beds and the latest technology, including complimentary Wi-Fi and flat-screen TVs with cable channels. With panoramic views from every room, travellers are able to experience complete tranquility.


DESTINATION THAILAND BWH Hotels One of the largest hotel groups in the world

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## BWH<sup>SM</sup> Hotels Brings Bw Signature Collection® To Indonesia

By Chitra Business - November 10, 2023



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The hotel's culinary concept focuses on Middle Eastern cuisine, along with traditional Sundanese, pan-Asian and international dishes, all expertly crafted by talented chefs. An extensive in-room dining menu is available 24 hours a day, so guests can enjoy a memorable meal in the comfort and privacy of their room. The Sky Rooftop Poolbar is a great place to take a dip, sip cool drinks and grab light bites, overlooking Mount Galunggung.

Alhambra Hotel & Convention is also the perfect option for unforgettable events, with its extensive function space, including a 1,000-seat convention hall equipped with state-of-the-art audio-visual technology. This scenic hotel sets the stage for every occasion, from large-scale conferences and business meetings to lavish weddings and social gatherings.

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HOTELS

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By Travel Weekly Asia | Oct 18, 2022



Lobby of Best Western Click Sathorn 11

BWH Hotels is significantly expanding its presence in Thailand with the debut of Best Western Click Sathorn 11 in Bangkok, continuing its global hospitality network that includes WorldHotels, Best Western® Hotels & Resorts, and SureStay Hotels.

**What to do in the hotel**

